Securly allows parents to know their children are safe by providing them control over what categories or specific sites their children can access on the school computers.

Securly should allow students to academic-related websites. If your child is unable to access such sites they may have Malware/adware or a redirect of searches to another site. They may also not have had the certificate installed properly. All students are encouraged to come to the iHelpDesk to have us check to make sure the content filter is working properly at home as well as at school.

Securly requires authentication through student's school provided email address. If students are unsure whether or not this is working they can:

1. Restart the browser, try again
2. Logout by going to https://useast-www.securly.com/app/logout
3. Go to 888.com and then you should be asked to log back in.
4. Try a different browser, Safari and Chrome use one certificate, Firefox uses its own. One may work when the other doesn't. Please see the Help Desk to have individual browser issues fixed. Malware/Adware that changes search engines or home pages can also prevent access. Manually go to google.com in the address bar or type in full address to a website. This may get you around malicious redirects.

Parent reporting tips
If you do not see anything reporting or not enough they either do not have it set up right or are going around the content filter. Going around the content filter for the amount of time on the computer might indicate a limited number of websites and that they are running a proxy on their computer.

Parents can access reports in the emails from Securly.com (not SecurEly). Some sites may be blocked as Pornography that only hosts some images that are fully nude. Follow the link or check the child's web browsing history if necessary to confirm actual site content.

Some sites may be blocked due to language. Wikipedia is not blocked, but certain pages are if the content is inappropriate. No content filter works perfectly. Allowing parents to allow/block specific websites helps with these issues.